








Policies

Our policy documents help our staff to administer the support we offer.





Recently updated

Policy	Date updated
 Weekly Compensation for Veterans [PDF, 1.4 MB] https://www.veteransaffairs.mil.nz/assets/Policy/Weekly-Compensation-for-Veterans.pdf	April 2024
 Services for Children of Vietnam, Jayforce, Grapple, & Mururoa Veterans [PDF, 368 KB] https://www.veteransaffairs.mil.nz/assets/Policy/Services-for-Children-of-Viet-Nam-and-Operation-Grapple-Veterans.pdf	April 2024
 Persons with Legal Authority to act for a Veteran or Other Claimant [PDF, 355 KB] https://www.veteransaffairs.mil.nz/assets/Policy/Persons-with-Legal-Authority-to-act-for-a-Veteran-or-Other-Claimant-policy.pdf	February 2024



Appeals and reviews










-  Appeals [PDF, 553 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Appeals-policy.pdf>)
-  Complaints [PDF, 294 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Complaints-policy.pdf>)
-  Reconsideration [PDF, 806 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Reconsideration.pdf>)
-  Reviews [PDF, 540 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Reviews-policy.pdf>)

Commemoration, funeral, and burial









-  Commemorative Fund [PDF, 335 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Commemorative-Fund.pdf>)
-  Funeral Expenses [PDF, 675 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Funeral-Expenses-policy.pdf>)
-  Gallantry Awards [PDF, 305 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Gallantry-Awards-policy.pdf>)
-  Plaques and Headstones [PDF, 1.1 MB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Plaques-and-Headstones.pdf>)

Financial support for families






-  Child Care Payments for Children of a Deceased Veteran [PDF, 358 KB]
<https://www.veteransaffairs.mil.nz/assets/Policy/Child-Care-Payments-for-Children-of-a-Deceased-Veteran-policy.pdf>
-  Children's Bursary [PDF, 736 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Childrens-Bursary-policy.pdf>)

-  Children's Pension [PDF, 753 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Childrens-Pension-policy.pdf>)
-  Dependant's Pension [PDF, 1.2 MB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Dependants-Pension-policy.pdf>)
-  Ex-gratia payments (Viet Nam veterans children) [PDF, 373 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Ex-gratia-payments-Viet-Nam-veterans-children.pdf>)
-  Ex-gratia payments (Viet Nam veterans partners) [PDF, 329 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Ex-gratia-payments-Viet-Nam-veterans-partners.pdf>)
-  Financial Advice [PDF, 256 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Financial-Advice-policy.pdf>)
-  Services for Children of Vietnam, Jayforce, Grapple, & Mururoa Veterans [PDF, 368 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Services-for-Children-of-Viet-Nam-and-Operation-Grapple-Veterans.pdf>)
-  Surviving Spouse or Partner Pension [PDF, 686 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Surviving-Spouse-or-Partner-Pension-policy.pdf>)
-  Survivor's Grant [PDF, 397 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Survivors-Grant-policy.pdf>)
-  Weekly Compensation for Spouse, Partner, Child and Dependant [PDF, 722 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Weekly-Compensation-for-Spouse-Partner-Child-and-Dependant-policy.pdf>)




Financial support for veterans

-  Disablement Pension [PDF, 552 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Disablement-Pension-policy.pdf>)
-  Independence Allowance [PDF, 339 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Independence-Allowance-policy.pdf>)
-  Lump Sum Payment for Permanent Impairment [PDF, 384 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Lump-Sum-Payment-for-Permanent-Impairment-policy.pdf>)
-  Retirement Lump Sum [PDF, 864 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Retirement-Lump-Sum-policy.pdf>)
-  Temporary Increases in the Disablement Pension [PDF, 476 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Temporary-Increases-in-the-Disablement-Pension-policy.pdf>)
-  Terminal Lump Sum and Terminal Disablement Pension Payments [PDF, 725 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Terminal-Lump-Sum-and-Terminal-Disablement-Pension-Payments-policy.pdf>)
-  Weekly Compensation for Veterans [PDF, 1.4 MB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Weekly-Compensation-for-Veterans.pdf>)
-  Weekly Income Compensation [PDF, 1.1 MB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Weekly-Income-Compensation-policy.pdf>)










Health and medical treatment

-  Counselling for Family Members and Support Persons [PDF, 354 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Counselling-for-family-members-and-support-persons.pdf>)
-  Dental Treatment [PDF, 307 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Dental-Treatment-policy.pdf>)
-  Hearing Aids and Appliances [PDF, 619 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Hearing-Aids-and-Appliances-policy.pdf>)
-  Mental Health Treatment [PDF, 348 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Mental-Health-Treatment-policy.pdf>)
-  Private Treatment [PDF, 232 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Private-Treatment->)









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-  Skin Cancer Treatment [PDF, 349 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Skin-Cancer-Treatment-policy.pdf>)
-  Travel for Assessment, Treatment, and Rehabilitation [PDF, 852 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Travel-for-Assessment-Treatment-and-Rehabilitation-policy.pdf>)
-  Treatment [PDF, 423 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Treatment-policy.pdf>)

Legal and administrative



-  Code of Veterans' and Other Claimants' Rights [PDF, 544 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Code-of-Veterans-and-Other-Claimants-Rights-policy.pdf>)
-  External Fraud and Prosecution [PDF, 373 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/External-Fraud-and-Prosecution.pdf>)
-  Official Information Act Requests [PDF, 398 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Official-Information-Act-Requests-policy.pdf>)
-  Persons with Legal Authority to act as Executor of a Claimant's Estate [PDF, 343 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Persons-with-Legal-Authority-to-act-as-Executor-of-a-Claimants-Estate-policy.pdf>)
-  Persons with Legal Authority to act for a Veteran or Other Claimant [PDF, 355 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Persons-with-Legal-Authority-to-act-for-a-Veteran-or-Other-Claimant-policy.pdf>)
-  Privacy Act Requests [PDF, 398 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Privacy-Act-Requests-policy.pdf>)
-  Privacy – managing personal information [PDF, 430 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Privacy-managing-personal-information.pdf>)
-  Representatives of Veterans and Other Claimants [PDF, 350 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Representatives-of-Veterans-and-Other-Claimants-policy.pdf>)
-  Statements of Principles [PDF, 666 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Statements-of-Principles-operational-policy.pdf>)

Rehabilitation services

-  Rehabilitation Section of Your Plans [PDF, 376 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Rehabilitation-Section-of-Your-Plans.pdf>)
-  Rehabilitation Services Eligibility [PDF, 286 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Rehabilitation-Services-Eligibility-policy.pdf>)
-  Social Rehabilitation [PDF, 352 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-policy.pdf>)
-  Social Rehabilitation Aids and Appliances [PDF, 344 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Aids-and-Appliances-policy.pdf>)
-  Social Rehabilitation Attendant Care [PDF, 334 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf>)
-  Social Rehabilitation Child Care [PDF, 332 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Child-Care-policy.pdf>)
-  Social Rehabilitation Home Help [PDF, 348 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Home-Help-policy.pdf>)
-  Social Rehabilitation Modifications to the Home [PDF, 354 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Modifications-to-the-Home-policy.pdf>)




-  Social Rehabilitation Training for Independence [PDF, 341 KB]
(<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Training-for-Independence-policy.pdf>)
-  Social Rehabilitation Transport for Independence [PDF, 367 KB]
(<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Transport-for-Independence-policy.pdf>)

Veterans' Independence Programme (VIP)

-  Travel Concession under the Veterans' Independence Programme [PDF, 399 KB]
(<https://www.veteransaffairs.mil.nz/assets/Policy/Travel-Concession-under-the-Veterans-Independence-Programme-policy.pdf>)
-  Veterans' Independence Programme [PDF, 430 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Veterans-Independence-Programme-policy.pdf>)

Vocational support

(<https://www.veteransaffairs.mil.nz/contact-us/>)

-  Vocational Rehabilitation [PDF, 332 KB] (<https://www.veteransaffairs.mil.nz/assets/Policy/Vocational-Rehabilitation-policy.pdf>)
-  Vocational Rehabilitation Needs Assessments [PDF, 398 KB]
(<https://www.veteransaffairs.mil.nz/assets/Policy/Vocational-Rehabilitation-Needs-Assessments-policy.pdf>)
-  Vocational Services and Assistance for Spouse or Partner [PDF, 328 KB]
(<https://www.veteransaffairs.mil.nz/assets/Policy/Vocational-Services-and-Assistance-for-Spouse-or-Partner-policy.pdf>)