

What to do if you receive a scam call or email

During this time, it's important to look out for each other. New Zealand is seeing an increase in scam calls and emails during Alert Level 4 (Eliminate) so it's important that you know what to do if you're contacted unexpectedly.

If you're concerned about a call, hang up, and call the business or organisation back on their official number. You can also do this if you receive questionable emails.

Our Veterans' Independence Programme providers can be contacted using the following numbers:

- Chemwash 0800 243 69274
- Crewcut 0800 800 286
- HealthCare NZ (Community Health) 0800 333 676
- Foot Mechanics 0800 436 686

More information about known scams and how to report them (<https://covid19.govt.nz/individuals-and-households/misinformation-and-scams/>)



Date

14 April 2020

Tags

[Updates for clients \(https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20\)](https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20)