

Attendant Care—Social Rehabilitation

Attendant Care supports you at home if you have been affected by a condition related to Qualifying Service.

Who can get this

You can get this support if your condition was because of service either:

- before 1 April 1974, or
- on Qualifying Operational Service after 1 April 1974.

Qualifying Service explained (<https://www.veteransaffairs.mil.nz/eligibility/qualifying-service/>)

You can also get support for a non-service-related condition if:

- it stops you from working full time, and
- you get Weekly Income Compensation.

Weekly Income Compensation (<https://www.veteransaffairs.mil.nz/a-z/weekly-income-compensation/>)

What you can get

We work in partnership with ACC and Te Whatu Ora.

In times of high need, we may be able to provide a top-up. This could include up to 6 weeks of cover for:

- personal care — such as help moving around
- help with cognitive tasks of daily living, such as communication, orientation, planning and task completion, like being reminded to take your medicine
- protecting you from further harm in your ordinary environment
- assistance with washing and dressing
- help with eating and preparing meals
- funding for your spouse or normal carer to better help you
- topping up your care if it is already covered by another agency.

We don't cover:

- care for longer than 6 weeks — either ACC or Te Whatu Ora should provide this
- 24-hour attendant care.

How to apply

You'll be assessed for this under Social Rehabilitation while applying for impairment.

You may still apply for it if you don't have Social Rehabilitation. You'll need to:

1. complete the Apply for Treatment and Rehabilitation application form
2. send the application form and any supporting information to us.

 [Treatment and Rehabilitation application form \[PDF, 671 KB\]](#)

(<https://www.veteransaffairs.mil.nz/assets/Forms/Treatment-and-Rehabilitation-application-form.pdf>)

What happens next

After you apply we'll:

1. contact you to confirm we've received your application
2. start the decision-making process
3. keep you informed on the status of your application.

If we need more information, we'll get in touch with you.


How we make decisions (<https://www.veteransaffairs.mil.nz/for-clients/how-we-make-decisions/>)

Find out more

Contact us for more information (<https://www.veteransaffairs.mil.nz/contact-us/>)

We strive to be transparent. If you want to know how this is administered you can read the policy.

 [Attendant Care policy \[PDF, 334 KB\]](https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf) (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf>)

 [Social Rehabilitation \[PDF, 352 KB\]](https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-policy.pdf) (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-policy.pdf>)