





















Our policies

Our policies help our staff to administer the support we offer.

Our policies are available for download in PDF format. If you're unable to access this format please contact us.

Contact us (<http://va.cwp.govt.nz/contact-us/>)




-  Appeals [PDF, 653 KB] (<http://va.cwp.govt.nz/assets/Policy/Appeals-policy.pdf>)
-  Child Care Payments for Children of a Deceased Veteran [PDF, 414 KB] (<http://va.cwp.govt.nz/assets/Policy/Child-Care-Payments-for-Children-of-a-Deceased-Veteran-policy.pdf>)
-  Children's Bursary [PDF, 587 KB] (<http://va.cwp.govt.nz/assets/Policy/Childrens-Bursary-policy.pdf>)
-  Children's Pension [PDF, 958 KB] (<http://va.cwp.govt.nz/assets/Policy/Childrens-Pension-policy.pdf>)
-  Code of Veterans' and Other Claimants' Rights [PDF, 666 KB] (<http://va.cwp.govt.nz/assets/Policy/Code-of-Veterans-and-Other-Claimants-Rights-policy.pdf>)
-  Commemorative Fund [PDF, 550 KB] (<http://va.cwp.govt.nz/assets/Policy/Commemorative-Fund.pdf>)
-  Complaints [PDF, 348 KB] (<http://va.cwp.govt.nz/assets/Policy/Complaints-policy.pdf>)
-  Dental Treatment [PDF, 424 KB] (<http://va.cwp.govt.nz/assets/Policy/Dental-Treatment-policy.pdf>)
-  Dependant's Pension [PDF, 1.2 MB] (<http://va.cwp.govt.nz/assets/Policy/Dependants-Pension-policy.pdf>)
-  Disablement Pension [PDF, 564 KB] (<http://va.cwp.govt.nz/assets/Policy/Disablement-Pension-policy.pdf>)
-  Ex-gratia payments (Viet Nam veterans children) [PDF, 411 KB] (<http://va.cwp.govt.nz/assets/Policy/Ex-gratia-payments-Viet-Nam-veterans-children.pdf>)

-  Ex-gratia payments (Viet Nam veterans partners) [PDF, 405 KB] (<http://va.cwp.govt.nz/assets/Policy/Ex-gratia-payments-Viet-Nam-veterans-partners.pdf>)
-  Financial Advice [PDF, 403 KB] (<http://va.cwp.govt.nz/assets/Policy/Financial-Advice-policy.pdf>)
-  Funeral Expenses [PDF, 648 KB] (<http://va.cwp.govt.nz/assets/Policy/Funeral-Expenses-policy.pdf>)
-  Gallantry Awards [PDF, 379 KB] (<http://va.cwp.govt.nz/assets/Policy/Gallantry-Awards-policy.pdf>)
-  Hearing Aids and Appliances [PDF, 766 KB] (<http://va.cwp.govt.nz/assets/Policy/Hearing-Aids-and-Appliances-policy.pdf>)
-  Independence Allowance [PDF, 498 KB] (<http://va.cwp.govt.nz/assets/Policy/Independence-Allowance-policy.pdf>)
-  Lump Sum Payment for Permanent Impairment [PDF, 481 KB] (<http://va.cwp.govt.nz/assets/Policy/Lump-Sum-Payment-for-Permanent-Impairment-policy.pdf>)
-  Mental Health Treatment [PDF, 442 KB] (<http://va.cwp.govt.nz/assets/Policy/Mental-Health-Treatment-policy.pdf>)
-  Official Information Act Requests [PDF, 519 KB] (<http://va.cwp.govt.nz/assets/Policy/Official-Information-Act-Requests-policy.pdf>)
-  Persons with Legal Authority to act as Executor of a Claimant's Estate [PDF, 435 KB] (<http://va.cwp.govt.nz/assets/Policy/Persons-with-Legal-Authority-to-act-as-Executor-of-a-Claimants-Estate-policy.pdf>)
-  Persons with Legal Authority to act for a Veteran or Other Claimant [PDF, 329 KB] (<http://va.cwp.govt.nz/assets/Policy/Persons-with-Legal-Authority-to-act-for-a-Veteran-or-Other-Claimant-policy.pdf>)
-  Plaques and Headstones [PDF, 988 KB] (<http://va.cwp.govt.nz/assets/Policy/Plaques-and-Headstones.pdf>)
-  Privacy Act Requests [PDF, 366 KB] (<http://va.cwp.govt.nz/assets/Policy/Privacy-Act-Requests-policy.pdf>)
-  Privacy Policy [PDF, 346 KB] (<http://va.cwp.govt.nz/assets/Policy/Privacy-Policy.pdf>)
-  Private Treatment [PDF, 402 KB] (<http://va.cwp.govt.nz/assets/Policy/Private-Treatment-policy.pdf>)
-  Rehabilitation Services Eligibility [PDF, 424 KB] (<http://va.cwp.govt.nz/assets/Policy/Rehabilitation-Services-Eligibility-policy.pdf>)
-  Representatives of Veterans and Other Claimants [PDF, 424 KB]

(<http://va.cwp.govt.nz/assets/Policy/Representatives-of-Veterans-and-Other-Claimants-policy.pdf>)

-  Retirement Lump Sum [PDF, 795 KB]
(<http://va.cwp.govt.nz/assets/Policy/Retirement-Lump-Sum-policy.pdf>)
-  Reviews [PDF, 686 KB] (<http://va.cwp.govt.nz/assets/Policy/Reviews-policy.pdf>)
-  Services for Children of Viet Nam and Operation Grapple Veterans [PDF, 434 KB]
(<http://va.cwp.govt.nz/assets/Policy/Services-for-Children-of-Viet-Nam-and-Operation-Grapple-Veterans.pdf>)
-  Skin Cancer Treatment [PDF, 420 KB] (<http://va.cwp.govt.nz/assets/Policy/Skin-Cancer-Treatment-policy.pdf>)
-  Social Rehabilitation [PDF, 430 KB] (<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-policy.pdf>)
-  Social Rehabilitation Aids and Appliances [PDF, 433 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Aids-and-Appliances-policy.pdf>)
-  Social Rehabilitation Attendant Care [PDF, 420 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf>)
-  Social Rehabilitation Child Care [PDF, 417 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Child-Care-policy.pdf>)
-  Social Rehabilitation Home Help [PDF, 418 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Home-Help-policy.pdf>)
-  Social Rehabilitation Modifications to the Home [PDF, 454 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Modifications-to-the-Home-policy.pdf>)
-  Social Rehabilitation Training for Independence [PDF, 430 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Training-for-Independence-policy.pdf>)
-  Social Rehabilitation Transport for Independence [PDF, 446 KB]
(<http://va.cwp.govt.nz/assets/Policy/Social-Rehabilitation-Transport-for-Independence-policy.pdf>)
-  Surviving Spouse or Partner Pension [PDF, 471 KB]
(<http://va.cwp.govt.nz/assets/Policy/Surviving-Spouse-or-Partner-Pension-policy.pdf>)
-  Survivor's Grant [PDF, 413 KB] (<http://va.cwp.govt.nz/assets/Policy/Survivors-Grant-policy.pdf>)
-  Temporary Increases in the Disablement Pension [PDF, 580 KB]

(<http://va.cwp.govt.nz/assets/Policy/Temporary-Increases-in-the-Disablement-Pension-policy.pdf>)

-  Terminal Lump Sum and Terminal Disablement Pension Payments [PDF, 844 KB] (<http://va.cwp.govt.nz/assets/Policy/Terminal-Lump-Sum-and-Terminal-Disablement-Pension-Payments-policy.pdf>)
-  Travel Concession under the Veterans' Independence Programme [PDF, 462 KB] (<http://va.cwp.govt.nz/assets/Policy/Travel-Concession-under-the-Veterans-Independence-Programme-policy.pdf>)
-  Travel for Treatment and Rehabilitation [PDF, 2.4 MB] (<http://va.cwp.govt.nz/assets/Policy/Travel-for-Treatment-and-Rehabilitation-policy.pdf>)
-  Treatment [PDF, 541 KB] (<http://va.cwp.govt.nz/assets/Policy/Treatment-policy.pdf>)
-  Veterans' Independence Programme [PDF, 485 KB] (<http://va.cwp.govt.nz/assets/Policy/Veterans-Independence-Programme-policy.pdf>)
-  Vocational Rehabilitation [PDF, 421 KB] (<http://va.cwp.govt.nz/assets/Policy/Vocational-Rehabilitation-policy.pdf>)
-  Vocational Rehabilitation Needs Assessments [PDF, 560 KB] (<http://va.cwp.govt.nz/assets/Policy/Vocational-Rehabilitation-Needs-Assessments-policy.pdf>)
-  Vocational Services and Assistance for Spouse or Partner [PDF, 411 KB] (<http://va.cwp.govt.nz/assets/Policy/Vocational-Services-and-Assistance-for-Spouse-or-Partner-policy.pdf>)
-  Weekly Compensation [PDF, 1.5 MB] (<http://va.cwp.govt.nz/assets/Policy/Weekly-Compensation-policy.pdf>)
-  Weekly Income Compensation [PDF, 1.4 MB] (<http://va.cwp.govt.nz/assets/Policy/Weekly-Income-Compensation-policy.pdf>)